












FINANCIAL SUPPORT: A GUIDE FOR HEALTHCARE PROFESSIONALS

**WE ARE
MACMILLAN.
CANCER SUPPORT**

Identifying needs

 Benefits entitlement (health and work related)	 Access to pensions
 Help with energy bills	 Rent or mortgage payments
 Applying for Macmillan grants	 Budgeting and household costs
 Life, health and travel insurance	 Taxes
 Banking	 Work and reduced income
 Credit repayments	

Recognising where support would help

Financial worries can affect people from any walk of life, at any age and any time in their cancer journey. They may not realise that cancer has a financial impact; be embarrassed or unsure about mentioning it; or think they aren't entitled to support. Families and carers can also be affected by financial concerns.

- Ask questions, like how they will cope with a reduced income or additional costs at home, and what their work situation is.
- By identifying any issues early, you can steer them in the right direction for support.
- Raise the subject sensitively and provide information that they can read in their own time or remind them to call Macmillan Support Line.
- Look for signs they may be struggling, even if they haven't shared their problems:
 - Have they said they are worried about paying the bills or feel they must go back to work?
 - Have they missed appointments because of travel costs or needing to work?
- Ensure they know who to contact in future if their situation changes, and that they can also contact Macmillan.

Macmillan's specialist teams can help

Energy advisors
Access to partnerships with other organisations (Step Change Debt Charity, Nationwide, Lloyds Bank).
Financial guidance professionals
Benefits advisors Welfare rights professionals

Macmillan online tools

Benefits checker	Benefits calculator	Budgeting tool
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Macmillan information booklets



Let people know how to get support

Call the Macmillan Support Line
0808 808 00 00
(Monday to Friday, 9am-8pm)

Access local financial services
(add details of your local CAB or Macmillan Information Centre for future reference)

Access tools at
macmillan.org.uk/moneyworries
And the Online Community at any time
community.macmillan.org.uk

Browse the full range of information titles online, order copies for direct delivery or simply download
be.macmillan.org.uk/moneyworries